

1 September 2017

## **Welcome Message from the Head of Department**

I am delighted to welcome all students joining us at the Department of Building Services Engineering (BSE) at The Hong Kong Polytechnic University (PolyU) for the new academic year 2017/18.

My special welcome and congratulations to all new students to the programmes offered by BSE, I am very grateful that you have chosen to study with us. Having joined the University in August 2016, I have been very impressed with the hard work and dedication of all BSE staff in helping you achieve your academic goals and to enable you to join this exciting profession in various capacities (or seek higher qualifications if you so choose). My staff and I will continue to ensure a high quality of service in teaching, learning and other support to all our students, however I would also like to emphasise that you own efforts will have the greatest impact in how much you benefit from the services provided by BSE staff. So please ensure that you dedicate sufficient time and effort to your studies and aim to excel in the subjects you choose while also maintaining a good work and life balance so you also enjoy the excellent student facilities and activities on offer at PolyU.

Recently re-articulated, the BSE mission is “to imagine, engineer and promote sustainable, salutogenic and safe environments for human habitation”. I believe that as our students you are our most important contribution to society and will become enthusiastic agents in spreading our vision of a safer, healthier and more sustainable urban environment and help us fulfil this mission in whichever part of the world you choose to work in.

I trust that all of you, like me, are ready for the new challenges and opportunities this new academic year will bring. As a new or returning student in BSE, you may have questions or need further information about your studies or other academic or personal matters. Please feel free to contact the BSE General Office (Room ZS867, 8/F, Block Z) during opening hours from 8:45 a.m. to 12:45 p.m. and 2:00 p.m. to 6:00 p.m. from Mondays to Fridays in person or by phone (2766-5847) or by email ([beenquiry@polyu.edu.hk](mailto:beenquiry@polyu.edu.hk)). We are here to help you.

I wish you all a very positive and productive academic year ahead and look forward to getting acquainted with you over the course of the year.

Best regards,

Professor Asif Sohail Usmani  
Head of Department  
Department of Building Services Engineering